

ETHICAL POLICY INCLUDING MODERN SLAVERY STATEMENT

CORPORATE SOCIAL RESPONSIBILITY

Eastbourne Motoring Centre Limited's vision is to provide our customers with the highest levels of quality and value in respect of goods and services by ensuring our employees are well trained to excellent standards in order to offer goods and services that are best suited to our customers and to offer the best possible sales experience.

To act with integrity, honesty and complete transparency at all times.

To care for our employees, to develop and recognise their skills and abilities and through this care and training ensure they feel part of the family business in order to realise the importance of the customer and the culture of the business in dealing with customers guaranteeing the customer is treated fairly at all times.

Eastbourne Motoring Centre Limited will ensure all suppliers to the company are treated as partners of the business and that those suppliers share the same business ethics and aspirations.

At Eastbourne Motoring Centre Limited we will always pay a fair value to our suppliers and ensure we pay accounts promptly and on agreed terms.

We are proud to support our local community through fundraising activities for our chosen charities as well as donating time and resources to local organisations and events. We are committed to supporting members of our team who can give back through their advisory roles with organisations such as schools, charities or other worthwhile causes.

ENVIRONMENTAL POLICY

We are committed to preserving the environment and looking for ways to improve the way we work to assist in this goal.

We are committed to reducing waste and pollutants, conserving resources and recycling materials at every stage of the product lifecycle.

We will actively participate in educating our people about environmental conservation so we can play our part in the local community.

We will continually assess the impact of our facilities and products on the environment and the communities where we live, and operate with a goal of continuous improvement.

RESPONSIBLE EMPLOYER

Vacancies are advertised in the local press and on our website. We sometimes recruit via verbal recommendations. All applicants complete an application form regardless of whether a CV is provided. A job description is produced for each job role and is pointed out to the candidate at the interview stage. All prospective employees are asked for a copy of their passport, driving licence and a utility bill not older than three months. If it is not possible to provide this, other suitable ID will be required.

Our employees go through extensive training and we are committed to developing our staff to perform their duties to the highest standards.

We run an industry recognised apprentice scheme through our network which is providing quality training and experience for our next generation of workers.

We are committed to ensuring that there is no modern slavery in our business and we comply with UK employment law and labour standards legislation.

Our Human Trafficking Policy prohibits the use of forced labour within our business and provides the foundation for our commitment to act ethically and with business integrity. This is supported by our Anti-Corruption and Bribery Policy. Our Whistleblowing Policy allows employees to report any areas of concern.